

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

RE-SIT EXAMINATION PAPER JULY 2017

TITLE OF PAPER: INTRODUCTION TO SOCIAL WORK AND THE HELPING
PROCESS

COURSE CODE: SWK 113

TIME ALLOWED: TWO (2) HOURS

INSTRUCTIONS: ANSWER THREE (3) QUESTIONS

QUESTION ONE IS COMPULSORY
THEN CHOOSE ANY TWO (2) QUESTIONS

MARKS: 100

QUESTION PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED

QUESTION 1 (Compulsory)

Social work and social welfare are premised on the following principles:

- a. That the person is important.
- b. That the person has personal, family, and community problems resulting from interaction with others.
- c. That something can be done to alleviate the person's problems and enrich their life.

Discuss differences between social work and social welfare.

(40 points)

QUESTION 2

The social work profession is grounded on values and ethics. With relevant examples, discuss these values and ethics.

(30 points)

QUESTION 3

Discuss the practicality of cultural competent practice in a homogenous society like Swaziland.

(30 points)

QUESTION 4

Using examples, discuss why engagement and assessment are said to be "make" or "break" stages in the helping process.

(30 points)

QUESTION 5

Discuss how the concepts of sympathy and empathy would help a social worker strengthen the helping process in social work practice.

(30 points)

QUESTION 6

Using examples, discuss in detail the Person in the Environment (PIE) concept in social work practice.

(30 points)