UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCE

BACHELOR OF ARTS (SOCIAL SCIENCE) YEAR 11

FINAL EXAMINATION PAPER: MAY 2005

TITLE OF PAPER:

PUBLIC ADMINISTRATION IN AFRICA

COURSE CODE:

PA 205

TIME ALLOWED:

THREE (3) HOURS

INSTRUCTIONS:

1. ANSWER FOUR (4) QUESTIONS;

TWO FROM EACH SECTION

2. ALL QUESTIONS CARRY EQUAL MARKS OF

TWENTY FIVE (25) EACH

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR

SECTION A

QUESTION 1.

Define the following terms:

- Efficiency
- Effectiveness
- Public Accountability
- Corruption
- Ethics

QUESTION 2

What is Public Administration? Is public administration a science or an art?

QUESTION 3.

What has given rise to the emergence of the New Public Management (NPM)? Explain the main principles of this new paradigm for public sector reform? Illustrate your answer with examples from African countries

QUESTION 4.

Discuss fully and critically the issue of corruption with reference to its causes, consequences and control in the public administration environment.

SECTION B

QUESTION 5

"The purpose of civil service reforms is to improve the performance of the civil service and ensure its appropriateness, affordability and sustainability overtime." Carefully analyze this statement and illustrate your answer with examples drawn from Swaziland.

QUESTION 6

Compare and contrast the role, powers and effectiveness of oversight bodies in Swaziland with other similar bodies in the African countries you know.

QUESTION 7

Why has the issue of governance assumed special significance in more recent years in Africa in general and Swaziland in particular? Comment on the initiatives that are underway to promote good governance in the African continent.

QUESTION 8

With reference to the Kingdom of Swaziland, assess the need for public service reform and suggest some of the possible reforms.