UNIVERSITY OF SWAZILAND FACULTY OF HUMANITIES DEPARTMENT OF JOURNALISM AND MASS COMMUNICATION

FINAL EXAMINATION MAY 2008

TITLE OF PAPER

PUBLIC RELATIONS

COURSE CODE

JMC 205

TIME ALLOWED

TWO (2) HOURS

INSTRUCTIONS:

- 1. Answer any three (3) Questions
- 2. Each question carries 20 marks
- 3. This paper consists of two pages, cover page included.

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Answer any three (3) questions.

Question 1

The contemporary meaning and practice of public relations includes a number of activities. Explain in detail the various activities involved.

(20 marks)

Question 2

Public relations specialists perform a number of functions in the course of their work. Explain the various work assignments that these specialists perform.

(20 marks)

Question 3

- (a) Design a Public Relations department for the University of Swaziland showing the various publics. (10 marks)
- (b) List which of those publics are internal or external. (5 marks)
- (c) Show which of those publics are primary or secondary. (5marks)

Total (20 marks)

Question 4

Most news releases written by public relations practitioners are not used verbatim by editors. Researcher Linda Morton gives a number of reasons why this is so. Why are releases a point of departure for a newspaper, radio or television story?

(20 marks)

Question 5

The speech writing process breaks down into a number of components. Explain these components as outlined by Fraser Seitel.

(20 marks)