### **FACULTY OF EDUCATION**



# **DEPARTMENT OF EDUCATIONAL FOUNDATIONS & MANAGEMENT**

### **RESIT EXAMINATION PAPER 2021**

TITLE OF PAPER : GUIDANCE AND COUNSELLING IN EDUCATION

COURSE TITLE

: EFM 403/EDF 450

TIME ALLOWED : THREE (3) HOURS

**TOTAL MARK ALLOCATION:** 100 MARKS

INSTRUCTIONS

: Answer all questions in Section A. and three questions in

section B

Use the answer booklet provided to write all your answers

THIS QUESTION PAPER SHOULD NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

### Section A (COMPULSORY)

### Instructions:

Answer all questions in this section. This is a multiple choice section, therefore choose the correct answer and <u>write only the letter</u> in the answer booklet. Each correct answer is worth 1 mark.

- 1. The definition of the concept of guidance includes the following descriptive words, except which one?
  - A. Directing
  - B. Leading
  - C. Influencing
  - D. Disciplining
- 2. Guidance is a
  - A. continuous process
  - B. developmental in nature
  - C. A is the correct answer
  - D. A and Bare
- 3. Rapid changes we experiences in our societies have been blamed mostly on one of the following:
  - A. Social changes
  - B. Educational changes
  - C. Technological changes
  - D. Economical changes
- 4. A student who comes to find out about his/her Aptitude Test results would be assisted using which scope of Guidance?
  - A. Educational Guidance
  - B. Personal Guidance
  - C. Social Guidance
  - D. Career Guidance
- 5. Teaching learners interview skills falls under which area of the scope of the Guidance Programme?
  - A. Educational Guidance
  - B. Personal Guidance
  - C. Social Guidance
  - D. Career Guidance
- 6. Helping learners adjust to a new environment falls under which goal or function of the Guidance Programme?
  - A. Developmental
  - B. Remedial

- C. Preventative
- D. Crisis intervention
- 7. Someone who has become a drug ad substance abuser can be assisted under which function of the programme?
  - A. Developmental
  - B. Remedial
  - C. Preventative
  - D. Crisis intervention
- 8. People can be divided into six basic personalities according to which Theory of Career Development?
  - A. Holland's Typology Theory
  - B. Super's Developmental Theory
  - C. Krumboltz's Social Learning Theory
  - D. Life Skills
- 9. Career guidance covers all the following, except one of them, which one is not part of it?
  - A. Facilitating career choices
  - B. Information about scholarships
  - C. Orientation to a new school
  - D. Writing a curriculum vitae
- 10. The following is a list of counsellor skills used in the counselling process, <u>except</u> which one?
  - A. Unconditional Positive Regard
  - B. Active listening
  - C. Clarifying
  - D. Attending
- 11. The counsellor's positive attitudes essential for the counselling process are taken from which theory of counselling?
  - A. Behavioural Therapy
  - B. Client-centred Theory
  - C. Rational Emotive Behaviour Therapy
  - D. Multicultural counselling
- 12. The counselling theory amongst the following that explains that counselling problems are a result of irrational thoughts is the
  - A. Behavioural Therapy.
  - B. Client-centred Theory.
  - C. Rational Emotive Behaviour Therapy.
  - D. Multicultural counselling.
- 13. Self-awareness under Life Skills Education enables individuals to recognise and understand all the following, except which one?

- A. Personal abilities
- B. Desires
- C. Strengths and weaknesses
- D. Self-appreciation
- 14. Assertiveness is generally defined as the ability to
  - A. make other people forcefully agree with you in a discussion.
  - B. habitually submit to other people's requests and demand.
  - C. confidently and clearly express your opinion calmly and politely.
  - D. make sure you get your own way in most discussions.
- 15. Career development can be defined as
  - A. enrolling in a college.
  - B. a life-long process of choosing a career from many available occupations and progressing in that career.
  - C. passing your examinations.
  - D. finding secure employment and promotion.
- 16. One the aspects of the nature of Guidance as a programme is that it
  - A. used to correct behaviour of learners
  - B. personal and intimate
  - C. is informative and didactic
  - D. is initiated by the learner
- 17. The area of the scope of the Guidance Programme that assist learners cope with early adolescent maturation problems is
  - A. Educational Guidance
  - B. Personal Guidance
  - C. Social Guidance
  - D. Career Guidance
- 18. Teaching learners about teenage pregnancy falls which under which function of the Guidance programme?
  - A. Developmental
  - B. Remedial
  - C. Preventative
  - D. Crisis intervention
- 19. The Counselling theory that explains that people learn good and bad behaviour from others in their environment, is the
  - A. Behavioural Therapy.
  - B. Client-centred Theory.
  - C. Rational Emotive Behaviour Therapy.
  - D. The Family Systems

- 20. The Counselling theory that explains that a counselling problem should be understood in the context of the social environment such as school or work is the
  - A. Behavioural Therapy.
  - B. Client-centred Theory.
  - C. Rational Emotive Behaviour Therapy.
  - D. The Family Systems
- 21. Which counselling theory explains that emotions influence how we respond in thoughts and actions?
  - A. Behavioural Therapy.
  - B. Client-centred Theory.
  - C. Rational Emotive Behaviour Therapy.
  - D. The Family Systems
- 22. A learner who collapses during athletics games at the sports ground can be assisted through which function of the Guidance programme?
  - A. Developmental
  - B. Remedial
  - C. Preventative
  - D. Crisis intervention
- 23. Personality issues are covered under which area of the scope of the Guidance programme
  - A. Educational Guidance
  - B. Personal Guidance
  - C. Social Guidance
  - D. Career Guidance
- 24. Mental ability tests are used in which service of the Guidance programme?
  - A. Orientation
  - B. Information giving
  - C. Appraisals
  - D. Referrals
- 25. A directory of services providers is required in which service of the Guidance programme?
  - A. Orientation
  - B. Information giving
  - C. Appraisals
  - D. Referrals

(25 marks)

## Section B

Answer 3 Questions in this section

#### Question 1

Explain the following terms as used in Guidance and Counselling

(a)	Counselling	[5 marks]
(b)	Unconditional positive regard	[5 marks]
(c)	Guidance	[5 marks]
(d)	Empathetic understanding	[5 marks]
(e)	Self-esteem	[5 marks]

(25 marks)

### Question 2

Imagine you are a Guidance Teacher preparing to offer 'Career Guidance' to your learners in one of the sessions for Life Skills Education, discuss the <u>five components of Career Guidance</u> you would cover and the reasons why they are important for the learner.

(25 marks)

#### Question 3

Describe five (5) of the different services that should be offered through the Guidance and Counselling Programme

(25 marks)

### Question 4

Describe the ethical principles of conduct that have to be followed by a counsellor during a counselling session.

(25 marks)