## UNIVERSITY OF ESWATINI FACULTY OF EDUCATION

# DEPARTMENT OF ADULT EDUCATION **CERTIFICATE IN ADULT EDUCATION YEAR 11** MAIN EXAMINATION PAPER - AUGUST, 2020

TITLE OF PAPER : PROGRAMME MANAGEMENT 11

COURSE CODE : AED 106

TIME ALLOWED :

THREE (3) HOURS

INSTRUCTIONS : 1. ANSWER ALL QUESTIONS IN SECTION 'A'

2. ANSWER TWO QUESTIONS IN SECTION 'B'

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR

#### SECTION A - ANSWER ALL QUESTONS

#### **QUESTION 1**

a) Define resource mobilization and explain in five (5) points why it is important for an organization (14 marks)

b) Explain four (4) ways in which organizations get different support (8 marks)

c) Name three (3) other resources other than money that non-profit organizations need to carry-out their activities (3 marks)

[25 marks]

#### **QUESTION 2**

Identify and discuss five (5) different types of donors that non-profit organizations may engage.

[25 marks]

(50 marks)

### SECTION B – ANSWER ANY TWO (2) QUESTIONS

#### **QUESTION 3**

a) What is fundraising as used in Non-profit organizations? (5)

b) Non-profit organizations engage in different types of fundraising. Identify and explain at least four (4) types of fundraising that you have learnt in your course (20 marks)

[25 marks]

#### **QUESTION 4**

a) Define the term 'meeting' as used in organizations (5)

b) Organizations convene different types of meetings, give four (4) types of meetings for non-profit organizations you have learnt in your course explaining how effective they are in these organizations (20 marks)

[25 marks]

#### **QUESTION 5**

Conflict management strategies are in two categories, i.e. functional and non-functional categories. Identify and explain these strategies under each category.

[25 marks]