UNIVERSITY OF ESWATINI

FACULTY OF ADULT EDUCATION

INSTITUTE OF DISTANCE EDUCATION

MAIN EXAMINATION PAPER, MAY 2019

TITLE OF PAPER: MANAGING THE NON-PROFIT ORGANIZATION 11

YEAR OF STUDY: YEAR 1V

COURSE CODE: IDE-BAE 429

TIME ALLOWED: THREE (3) HOURS

INSTRUCTIONS:

1. ANSWER ALL QUESTIONS IN SECTION "A"
2. ANSWER ANY TWO (2) QUESTIONS FROM SECTION "B".
3. ANSWERS SHOULD BE WRITTEN IN THE ANSWER BOOKLETS PROVIDED.
4. DO NOT WRITE ON THE QUESTION PAPER.

THIS PAPER SHOULD NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

SECTION A

QUESTION 1

Explain the following terms: performance management, performance management system, and accountability. [25 marks]

QUESTION 2

Discuss the issues in the new approach to management in a non-profit organization.

[25 marks]

SECTION B

QUESTION 3

Explain the "copy-cat" principle in non-profit organizations. [25 marks]

QUESTION 4

Explain how to manage personnel and other resources in non-profit organizations. [25 marks]

QUESTION 5

Critically examine the relationship among goals, standards and performance. [25 marks]