

**UNIVERSITY OF SWAZILAND**  
**INSTITUTE OF DISTANCE EDUCATION**

**B. ED (ADULT EDUCATION) YEAR V**  
**FINAL EXAMINATION – MAY, 2011**

**TITLE OF PAPER : COMMUNITY DEVELOPMENT STRATEGIES**  
**COURSE CODE : BAE 407**  
**TIME ALLOWED : THREE (3) HOURS**  
**INSTRUCTIONS : ANSWER ALL QUESTIONS IN SECTION A**  
**AND THREE (3) QUESTIONS IN SECTION B**

**THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED  
BY THE INVIGILATOR**

# WORLD

# NEWS

## Zuma's hands-on service delivery

JOHANNESBURG - President Jacob Zuma intends criss-crossing the country to visit the worst and best-performing government facilities.

"We will visit the best and the worst hospitals, police stations, home affairs offices, social grant pay points and others," Zuma told reporters following the ANC's national general council (NCG) held in Durban.

The president's 'hands-on' approach was expected to begin in November and last until the middle of 2011.

There would be a renewed focus on improving government performance, to enable the ANC to speed up service delivery.

"The renewal of the ANC will therefore run concurrently with the renewal of its governance. We will put more energy into changing the way government works.

We have spent the past year and a few months speaking to various sectors of the public services to share our vision."

### Agreements

Ministers had signed performance agreements in April. They were currently negotiating delivery agreements with their partners at local and national government level.

"In the coming weeks I will be meeting the various ministers to obtain feedback on the conclusion of these service delivery agreements. This is important because we should now move more actively into the implementation stage."

Early next month he intended meeting a task team representing directors general from national and provincial departments.

"Deputy President Kgalema Motlanthe and I met the DGs and deputy directors general from all over the country on April 23 and outlined changes we want to see in the way they manage the public service on our behalf.

"There has been consulting and working on an implementable national action plan which they need to present to us at the meeting."

### Questions

1. From the article attached above, does Zuma's hands-on service delivery provide an adequate gamut (range / scope) of service delivery as learned in this course? Explain why? [20 marks]
2. Service delivery is one way of bringing development to communities. Identify and discuss two (2) other ways of improving living conditions of the general population as studied in this course [2 x 10 = 20 marks]

[Total marks = 40]

## Section B

Answer any three (3) questions from this section

### Question 1

- (a) Explain, in your words, what you understand by 'development' [5 marks]
- (b) Ngoitiama (2000) identifies divides the goals of development into four (4) broad categories. Identify and discuss such categories, using appropriate examples to illustrate your answer

[4 x 5 = 20 marks]

[Total marks = 25]

### Question 2

- (a) Explain the different meanings associated with the concept 'community' [5 marks]
- (b) Identify and discuss two (2) approaches to managing community development programmes

[2 x 10 = 20 marks]

[Total marks = 25]

### Question 3

- (a) What do you mean by 'public advocacy'? [5 marks]
- (b) With the aid of examples, discuss 'legislative advocates' and public advocacy as "promotion of group interest"

[2 x 10 = 20 marks]

[Total marks = 25]

### Question 4

- (a) Explain what you mean by 'evaluation' [5 marks]
- (b) Using appropriate examples, distinguish between 'formative' evaluation and 'summative' evaluation

[2 x 10 = 20 marks]

[Total marks = 25]

**End of Question Paper**