Course Code: CAE 201 (M) 2007

UNIVERSITY OF SWAZILAND

DEPARTMENT OF ADULT EDUCATION

PART-TIME CERTIFICATE IN ADULT EDUCATION YEAR II

FINAL EXAMINATION PAPER, MAY, 2007

TITLE OF PAPER: PROGRAMME MANAGEMENT

COURSE CODE: CAE 201

TIME ALLOWED: THREE (3) HOURS

INSTRUCTION: 1. ANSWER ALL QUESTIONS IN SECTION "A".

2. ANSWER ANY TWO (2) QUESTIONS FROM

SECTION "B".

3. MARKS WILL BE DEDUCTED FOR POORLY WRITTEN ENGLISH.

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR

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SECTION "A"

QUESTION 1

Define the following terms:

- (a) Programme
- (b) Management
- (c) Programme management
- (d) Planning
- (e) Programme planning

[20 marks]

QUESTION 2

Identify and describe the three classical schools of management.

[20 marks]

QUESTION 3

Why is it important to evaluate a programme?

[20 marks]

SECTION "B"

QUESTION 4

Describe the four managerial functions in an organization and show how they are interrelated. [20 marks]

QUESTION 5

Analyse a programme as a system with sub-systems and other components.

[20 marks]

QUESTION 6

Give some notes on the following:

- (a) Strategic planning
- (b) Tactical planning
- (c) Operational planning
- (d) Formal organization
- (e) Informal organization

[20 marks]