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UNIVERSITY OF SWAZILAND

FINAL EXAMINATION PAPER

**PROGRAMME : BACHELOR OF SCIENCE IN
HOME ECONOMICS YEAR III**

COURSE CODE : HEE 304

**TITLE OF PAPER : ORGANISATION AND
MANAGEMENT OF HOME
ECONOMICS EXTENSION**

TIME ALLOWED : TWO (2) HOURS

**INSTRUCTIONS : ANSWER QUESTION ONE (1)
AND ANY OTHER (2) QUESTIONS**

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GRANTED BY THE CHIEF INVIGILATOR**

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HEE 304 (F)

Question 1 (Compulsory)

- (a) Explain what is meant by a ladder of inference for members in a learning organization. (9)
 - (b) Identify and explain the two (2) types of results of an organization. (15)
 - (c) Identify and explain the four (4) stages that teams have to go through in order to be successful. (16)
- [40]**

Question 2

- (a) Productivity is the first test of the competence of a manager of an organization. Explain. (14)
 - (b) Write short notes on the following:
 - (i) Participatory learning
 - (ii) Needs analysis
 - (iii) Organizational health
 - (iv) Interpersonal roles(16)
- [30]**

Question 3

- (a) Social change agents are individuals who initiate and manage change. Identify five (5) of the ten (10) functions of a change agent. (10)
 - (b) The system of control is useful in an organization because it checks whether the other functions are performed properly. Identify and explain four (4) components of this system. (20)
- [30]**

Question 4

(a) Define participation and outline the components of the three (3) categories of indicators for measuring participation. (10)

(b) Discuss the four (4) critical dimensions/components of empowerment.

(20)

[30]