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UNIVERSITY OF SWAZILAND

FINAL EXAMINATION PAPER

**PROGRAMME : BACHELOR OF SCIENCE IN FOOD
SCIENCE NUTRITION &
TECHNOLOGY**

COURSE CODE : HEE 201

**TITLE OF PAPER : ORGANIZATION AND
MANAGEMENT OF H. ECON.
EXTENSION**

TIME ALLOWED : TWO (2) HOURS

**INSTRUCTIONS : ANSWER QUESTION ONE (1)
AND ANY OTHER (2) QUESTIONS**

**DO NOT OPEN THIS PAPER UNTIL PERMISSION HAS BEEN
GRANTED BY THE CHIEF INVIGILATOR**

Question 1 (Compulsory)

- (a) Most effective leaders are said to be high in their ability to delegate power and authority to their group members. Explain. (10)
- (b) A change agent is said to be socially competent when they are able to influence others to change their behaviours with regard to a given problem. Explain. (12)
- (c) Teams are groups of people who work together on specific and defined tasks. Identify and explain the characteristics of a team that achieves group flow. (18)

[40]

Question 2

- (a) Group polarization should be worrying because it suggests that is an indicator of how much influence the group has over individual members. Describe how this happens. (15)
- (b) Write short notes on the following:
 - (i) Culture
 - (ii) Organization
 - (iii) Management (15)

[30]

Question 3

- (a) Leaders in extension organizations uses problem solving strategies that emphasize collaborative effort. Explain. (12)
- (b) React to the following statement.
“In rural and urban communities, extension agents function as teachers.” (18)
- [30]

Question 4

- (a) Identify and explain the factors that influence the effectiveness of leaders. (15)
- (b) Explain reasons for drawing up an organizational structure, and identify the characteristics that would make that structure to be effective (15)
- [30]