

**2<sup>nd</sup> SEM. 2009/2010**



**UNIVERSITY OF SWAZILAND**

**FINAL EXAMINATION PAPER**

**PROGRAMME : BACHELOR OF SCIENCE IN HOME ECONOMICS; HOME ECONOMICS EDUCATION AND TADM YEAR IV**

**COURSE CODE : FRHD 408**

**TITLE OF PAPER : CONSUMER EDUCATION**

**TIME ALLOWED : TWO (2) HOURS**

**INSTRUCTIONS : ANSWER QUESTION ONE (1) AND ANY OTHER TWO (2) QUESTIONS**

**DO NOT OPEN THIS PAPER UNTIL PERMISSION HAS BEEN GRANTED BY THE CHIEF INVIGILATOR**

**Question 1 (Compulsory)**

- a) Identify and discuss any five factors that affect consumption patterns. Give an example for each factor.

(6 marks x 5)  
(30)

- b) Consumers can be categorized into six types. List and explain these categories

(10)

[40]

**Question 2**

Outline and explain the internationally recognized rights and responsibilities of consumers.

[30]

**Question 3**

Identify any durable good. Outline and explain the six steps in the buying process using the durable good you identify to illustrate the steps.

[30]

**Question 4**

- a) Identify and explain any four effects of inflation. Give examples to support your answer.

[12]

- b) Explain how the Consumer Price Index (CPI) is developed and calculated.

[18]

[30]