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**UNIVERSITY OF SWAZILAND**

**FINAL EXAMINATION PAPER**

**PROGRAMME : BACHELOR OF SCIENCE IN FOOD  
SCIENCE NUTRITION &  
TECHNOLOGY AND TEXTILE  
APPAREL DESIGN MANAGEMENT  
YEAR II**

**COURSE CODE : HEE 201**

**TITLE OF PAPER : ORGANIZATION AND  
MANAGEMENT OF HOME  
ECONOMICS EXTENSION**

**TIME ALLOWED : TWO (2) HOURS**

**INSTRUCTIONS : ANSWER QUESTION ONE (1)  
AND ANY OTHER (2) QUESTIONS**

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GRANTED BY THE CHIEF INVIGILATOR**

**QUESTION 1 COMPULSORY**

- a) Delegation of authority leads to the decentralization of authority.  
Explain. **[10 Marks]**
- b) Identify and describe the four (4) decisional roles of a manager in an organization. **[15 Marks]**
- c) Identify and describe the group relationship categories. **[15 Marks]**

**[TOTAL MARKS = 40]**

**QUESTION 2**

- a) Describe extensive problem-solving, routinized response behaviour, and limited problem-solving, and explain the differences between the three (3) decision making approaches. **[12 Marks]**
- b) Management development is improved with programmes that combine work experience and formal training. Explain. **[18 Marks]**

**[TOTAL MARKS = 30]**

**QUESTION 3**

- a) Before a team can learn it must become a team. Explain the four (4) stages that teams have to go through to be successful. **[12 Marks]**
- b) Social architecture is a mode of generating commitment to organizational goal. Describe the three (3) styles of social architecture. **[18 Marks]**

**[TOTAL MARKS = 30]**

**QUESTION 4**

- a) Write short notes on the following:
- i) Organizing
  - ii) Accountability
  - iii) Responsibility
- [15 Marks]**
- b) Justify why problem-solving is seen as a strategy that emphasizes collaborative effort. **[15 Marks]**

**[TOTAL MARKS = 30]**