

2ND SEM. 2007/2008



PAGE 1 OF 3

UNIVERSITY OF SWAZILAND

FINAL EXAMINATION PAPER

**PROGRAMME : DIPLOMA IN HOME ECONOMICS
YEAR III**

COURSE CODE : HEE 302

**TITLE OF PAPER : PROGRAMME PLANNING AND
EVALUATION**

TIME ALLOWED : TWO (2) HOURS

**INSTRUCTIONS : ANSWER QUESTION ONE (1)
AND ANY OTHER (2) QUESTIONS**

**DO NOT OPEN THIS PAPER UNTIL PERMISSION HAS BEEN
GRANTED BY THE CHIEF INVIGILATOR**

QUESTION 1**COMPULSORY**

- (a) Leaders in organizations serve central roles to ensure that the organization reaches its goals. Discuss these roles. [10 Marks]
- (b) When organizations are constantly transforming themselves they are said to be learning. Explain. [12 Marks]
- (c) Explain how an autocratic style of leadership can be changed to the democratic style. [18 Marks]

[TOTAL MARKS = 40]

QUESTION 2

- (a) One of the requirements for improving strategic planning is off-site business planning. Discuss the principle and the questions that direct it. [12 Marks]
- (b) Planning and controlling are complementary functions of managers of projects. Explain. [18 Marks]

[TOTAL MARKS = 30]

QUESTION 3

- (a) **Criteria are those aspects of quality that make the standards of performance work. Identify and briefly describe the three (3) types of criteria against which quality of a programme can be assessed.** [12 Marks]
- (b) **Identify and briefly explain the six (6) basic ideas about the quality of programmes.** [18 Marks]

[TOTAL MARKS = 30]

QUESTION 4

- (a) **An extension worker is charged with the responsibility for facilitating change. Describe the activities of the extension worker as a change agent.** [12 Marks]
- (b) **Social change can be approached at organizational and functional levels. Describe these approaches.** [18 Marks]

[TOTAL MARKS = 30]