

1ST SEM. 2014/2015



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UNIVERSITY OF SWAZILAND
SUPPLEMENTARY EXAMINATION PAPER

**PROGRAMME : BACHELOR OF SCIENCE IN CONSUMER
SCIENCE AND CONSUMER SCIENCE
EDUCATION YEAR III**

COURSE CODE : FRHD 301

**TITLE OF PAPER : HOUSEHOLD TECHNOLOGY AND
MANAGEMENT**

TIME ALLOWED : TWO (2) HOURS

**INSTRUCTIONS : ANSWER QUESTION ONE (1)
AND ANY OTHER TWO (2) QUESTIONS**

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GRANTED BY THE CHIEF INVIGILATOR**

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FRHD 301 (S)

QUESTION 1 (COMPULSORY)

- a) Differentiate between:
- i) Qualitative and quantitative standards
 - ii) Absolute and relative values
 - iii) Cognitive and psychomotor resources
 - iv) Technical and economic decisions
 - v) Legal and political decisions
- (5x2 = 10 Marks)**
- b) There are many consumers who are said 'to do their shopping after buying an appliance'.
- i. What does it mean 'to do shopping after buying an appliance'? **(2 Marks)**
 - ii. Suggest ways and briefly discuss how information may be acquired before buying. **(10 Marks)**
- c) Explain with examples the concept of non-human resources and their contribution to home management. **(18 Marks)**

[TOTAL MARKS = 40]

QUESTION 2

Discuss family attributes that influence the management process. **(30 Marks)**

[TOTAL MARKS = 30]

QUESTION 3

Technology has been honoured for bringing industrialization into the home.

- a) What advantages have been realised through the advent of technologies? **(15 Marks)**
- b) How does technology encourage 'cocooning' in families? **(5 Marks)**
- c) One of the state of the art kitchen appliances is the conduction type of stove. Discuss the disadvantages of this technology in Swaziland settings. **(5 Marks)**

- d) What is stainless steel and what are the advantages of using this metal in kitchen cookware? (2+3 = 5 Marks)

[TOTAL MARKS = 30]

QUESTION 4

- a) Decision making is synonymous to management.
- i. Using examples, differentiate between rational and intuitive decision making? (4 Marks)
 - ii. Discuss the steps involved in rational decision making. (16 Marks)
- b) Many homes where there is electricity use an electric kettle for heating water. What features must one look for when buying an electric kettle (10 Marks)

[TOTAL MARKS = 30]