



1<sup>ST</sup> SEM. 2014/2015

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UNIVERSITY OF SWAZILAND

FINAL EXAMINATION PAPER

**PROGRAMME : BACHELOR OF SCIENCE IN  
CONSUMER SCIENCE AND  
CONSUMER SCIENCE EDUCATION  
YEAR III**

**COURSE CODE : FRHD 301**

**TITLE OF PAPER : HOUSEHOLD TECHNOLOGY AND  
MANAGEMENT**

**TIME ALLOWED : TWO (2) HOURS**

**INSTRUCTIONS : ANSWER QUESTION ONE (1)  
AND ANY OTHER TWO (2) QUESTIONS**

**DO NOT OPEN THIS PAPER UNTIL PERMISSION HAS BEEN  
GRANTED BY THE CHIEF INVIGILATOR**

**QUESTION 1 (COMPULSORY)**

a) Explain with examples what the following concepts are:

- i) Values
- ii) Goals
- iii) Resources
- iv) Standards

(4 x 5 = 20 Marks)

b) Discuss the steps involved in the management process.

(20 Marks)

[TOTAL MARKS = 40]

**QUESTION 2**

Decision making is a process occurring in all stages of management.

Name and discuss any **five (5)** factors that influence decision making.

(5 x 6 = 30 Marks)

[TOTAL MARKS = 30]

**QUESTION 3**

a) Generally, technological advances are associated with fastness, convenience and efficiency. Briefly describe **five (5)** of the disadvantages presented by technologies at home.

(5 x 4 = 20 Marks)

b) Time usage is an important resource in management. Discuss **five (5)** guidelines for using time efficiently.

(5 x 2 = 10 Marks)

[TOTAL MARKS = 30]

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FRHD 301 (M)

**QUESTION 4**

a) Discuss the following considerations for purchasing household equipment.

- i) Buy on the basis of quality of performance of the appliance's basic job.
- ii) Consider your needs and situation.
- iii) Judge the equipment in terms of ease of operation and care.
- iv) Buy from a reliable dealer.

**(20 Marks)**

b) Manufacturers of household appliances and utensils often choose mechanical and other applied finishes for a variety of purposes.

How do these finishes improve the functional characteristics of base materials? Give an example for each.

**(5x2 = 10 Marks)**

**[TOTAL MARKS = 30]**