

1ST SEM. 2005/2006

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UNIVERSITY OF SWAZILAND

MAIN EXAMINATION PAPER

PROGRAMME:

DIPLOMA IN AGRICULTURAL EDUCATION

YEAR 3

DIPLOMA IN HOME ECONOMICS EDUCATION

YEAR 3

COURSE CODE:

AEE 301

TITLE OF PAPER:

SCHOOL ORGANIZATION AND MANAGEMENT

TIME ALLOWED:

TWO (2) HOURS

INSTRUCTION:

ANSWER ALL FOUR (4) QUESTIONS

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QUESTION 1

In a tabular format, discuss:

a.	The meaning of conflict, (0	5)	
b.	Five (5) causes of Conflict, and (1	0)	
C.	Possible ways to deal with the said conflict. (1	0)	
			[25 Marks]

QUESTION 2

a. Discuss why and how leadership is important in organizing and managing the daily activities of a school. (13)
b. Describe the four leadership styles (12)

QUESTION 3

- a. Discuss the significance of communication in the overall organization and management of a given school. (10)
- a. What are Five (5) likely barriers to hinder communication within a given school between the school head and the support teachers? (10)
- b. State which communication strategy you prefer, oral or written and why? (05)

[25 Marks]

QUESTION 4

Discuss the **Four Major** characteristics or elements that constitute school organization and management, Who are the main actors in the daily operation of a given school?

[25 Marks]